



# Commercial Waste Service Changes

## 1. Why is the City discontinuing the commercial waste service?

After a review of the City's waste services, Council endorsed the discontinuation of the City's commercial and industrial waste services at the 24 July 2024 [Ordinary Council Meeting](#).

Private waste providers can offer cost effective and tailored solutions to businesses, reducing waste to landfill and improved services. Resources will be reallocated to increase and improve the City's cleansing program. Based on public feedback, street cleansing and public amenity is important to the whole community. This contributes to the Thriving and Resilient City envisioned in the [Strategic Community Plan](#).

## 2. When will the change take effect?

From the 1 July 2025, the City will no longer provide waste collection services (waste, recycling, FOGO and cardboard) to approximately 650 commercial properties. Bins will be removed after your final collection in June.

## 3. What do I have to do?

Before the 30 June 2025, simply:

- a) **Assess Your Needs:** Consider bin types, sizes, and recycling requirements.
- b) **Get Quotes:** Contact at least three private waste providers **before** 31 May 2025. (See point 5).
- c) **Plan Your Transition:** Inform the City and your new provider to ensure a seamless switch. The City will collect its bins after final emptying.

## 4. I need help to assess what my businesses waste needs are.

We are here to help! If you require assistance assessing your waste needs or with any of the changes, please contact us and a City officer can visit your business to discuss potential improvements.

Contact: [comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au)

## 5. Who can I contact to sort my businesses waste needs?

There are several private waste providers available to provide tailored waste solutions for your business, and are already servicing 72% of businesses within the City. Consider speaking with your neighbouring commercial properties to align your waste needs, e.g. sharing bins and costs.

Providers include:

- Cleanaway: [Sustainable Waste Management Solutions | Cleanaway](#)
- JJ Richards: [Waste Management Services Perth - J.J. Richards & Sons](#)
- Remondis: [REMONDIS Australia // REMONDIS Australia](#)
- Veolia: [Veolia Australia & New Zealand | Home](#)
- WRITE Solutions: [Home - Increasing Sustainability in your business - WRITE Solutions WRITE Solutions](#)



## 6. *How will my bins be collected?*

After your last scheduled waste collection in June, the bins will be removed by the waste team. Please leave the bins on the kerb after they have been emptied.

If you organise a new waste provider earlier, let the City and your new provider know of the transition date for a seamless changeover.

## 7. *How will this change benefit my business?*

Private waste providers can offer businesses with cost-effective waste services tailored to their needs, then what the City can currently offer.

Resources will be reallocated to increase and improve the City's cleansing program. Based on public feedback, street cleansing and public amenity is important to the whole community.

## 8. *What will happen to the bins after they are collected?*

Depending on the condition of the bin, the waste hierarchy will be applied:

- Reuse – a selection of bins will be set aside to be redirected for other City services like public bins.
- Recycle – bins suitable for recycling are made into new objects like wheelie bins.
- Recovery – a small number of bins not suitable for the plastics recyclers will be shredded and converted to electricity at the Kwinana energy recovery site.
- Landfill – The City will prioritise repurposing, recycling and recovering over landfill.

## 9. *I want to keep my bins.*

If your new provider wants to reuse the bins, please let us know. They will need to be clearly marked with the new companies branding, for example stickers that cover City of Fremantle logo.

Bins will be removed from the kerb after the last collection in June and will be reused or recycled. Please note, a private waste provider will not collect a City of Fremantle branded bin.

## 10. *What if I organise a private provider earlier?*

Your commercial waste service is paid until the end of the financial year, 30 June 2025. If you would like to engage a private waste provider early, please contact 1300 MY FREO (1300 693 736), or email:

[comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au) or fill out this e-form: [Commercial waste - cancellation of services | City of Fremantle](#)

Seven days notice is required.

## 11. *I already have a private waste provider.*

If you already use a private waste provider, then these City service changes will not affect you.



## *12. Will residential waste services be affected?*

Residential properties will not be affected by these changes.

If you live in a mixed residential and commercial property, and share bins, then there may be some changes to the bins in your bin area to remove the commercial aspect.

## *13. My business leases a City owned building.*

Please contact us to see how these changes affect you. Contact: [comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au)

## *14. I run my business from home.*

If you operate your business from your home, and your business uses your household bins, then these changes do not affect you.

## *15. I am a school, church or charity, what do I do?*

Schools fall under the category of a commercial business and therefore will need to make other provisions for their FOGO service.

If you are a church or charity group, with a City commercial waste service, then you will also need to organise a private waste provider. If you lease a City building, please get in touch with us at [comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au)

## *16. I am a sporting club.*

If the City is currently servicing your clubs waste needs, you will need to make alternative arrangements before 1 July 2025.

Please contact us if you need assistance, email [comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au)

## *17. What if I don't organise a private provider on time?*

Your bins will be removed from the kerb, or bin room, after your last collection in June. It is your responsibility to organise a new waste provider in time, otherwise you may experience delays.

## *18. Where can I find out more information?*

If you have further questions, or need assistance, please contact us on the details below or direct email: [comwaste@fremantle.wa.gov.au](mailto:comwaste@fremantle.wa.gov.au)

Web: [Commercial waste services | City of Fremantle](#)

Cancel your service via form: [Commercial waste - cancellation of services | City of Fremantle](#)

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